

**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

FHB(FE)081

Question Serial No.

2025

Head: 49 Food and Environmental Hygiene Department Subhead (No. & title):

Programme: (2) Environmental Hygiene and Related Services

Controlling Officer: Director of Food and Environmental Hygiene

Director of Bureau: Secretary for Food and Health

Question:

With regard to street cleansing, please provide information on the following:

- a) a breakdown by District Council district of the number of complaints received in respect of street washing over the past three years (i.e. from 2008 to 2010);
- b) a breakdown by District Council district of the number of streets with cleansing services provided by the contractors over the past three years (i.e. from 2008 to 2010);
- c) the total financial commitment for engaging contractors for provision of street cleansing services; and
- d) the number of warning letters issued to cleansing services contractors for breaches of contract terms over the past three years (i.e. from 2008 to 2010), the number of cases where penalties were imposed and the amount of deduction in contract payment.

Asked by: Hon. LI Fung-ying

Reply:

The information sought is provided as follows -

- (a) The numbers of complaints against unhygienic conditions in public places were 31 122, 35 450 and 32 275 in 2008, 2009 and 2010 respectively. The Food and Environmental Hygiene Department (the Department) does not have a breakdown on the number of complaints against street washing service in the past three years.
- (b) The Department outsourced 66.7%, 70.6% and 74.6% of street cleansing services in 2008, 2009 and 2010 respectively and the percentage of outsourcing broken down by districts in the past three years is at Annex. The Department does not have a breakdown of the number of streets covered by outsourced cleansing services.
- (c) The direct expenditure incurred by the 22 street cleansing service contracts covering 18 District Council districts is about \$1,120 million.
- (d) Depending on the seriousness of the breaches, the Department will either issue verbal warnings, warning letters or default notices to street cleansing service contractors. The numbers of warning letters and default notices issued, and the total amount of deduction due to issue of default notices in the past three years were as follows:-

Year	No. of warning letters issued	No. of default notices issued	Total amount deducted due to issue of default notices (HK\$ million)
2008	149	442	1.08
2009	228	521	1.02
2010	241	787	1.15

Signature _____

Name in block letters CLEMENT LEUNG

Post Title Director of Food and Environmental Hygiene

Date 16.3.2011

Annex

District	Percentage of Street Cleansing Services Outsourced (%)		
	2008	2009	2010
Central & Western	86.1	88.5	89.2
Wanchai	68.8	74.0	79.1
Eastern	72.3	72.5	78.5
Southern	84.5	85.1	85.1
Islands	36.6	48.9	47.1
Yau Tsim Mong	70.5	70.5	79.5
Shum Shui Po	82.0	89.8	89.9
Kowloon City	72.9	81.2	82.5
Wong Tai Sin	66.7	66.7	72.6
Kwun Tong	73.5	74.6	74.6
Kwai Tsing	69.2	69.2	69.2
Tsuen Wan	49.2	67.6	67.6
Tuen Mun	47.9	58.4	58.2
Yuen Long	55.3	55.3	68.1
North	67.6	73.5	73.5
Tai Po	66.5	66.7	71.6
Sha Tin	62.2	62.6	69.9
Sai Kung	65.8	67.5	74.4
Overall %	66.7	70.6	74.6