

**CONTROLLING OFFICER'S REPLY TO  
INITIAL WRITTEN QUESTION**

**FHB(FE)108**

Head: 49 Food and Environmental  
Hygiene Department

Subhead (No. & title): 000 Operational  
expenses

Question Serial No.

2982

Programme:

Controlling Officer: Director of Food and Environmental Hygiene

Director of Bureau: Secretary for Food and Health

Question:

On engaging "outsourced workers", please provide the following information:

	2011-12	2010-11	2009-10	2008-09
Number of outsourced service contracts	( )	( )	( )	( )
Total amount paid to outsourced service providers	( )	( )	( )	( )
Length of contract for each outsourced service provider	( )	( )	( )	( )
Number of workers engaged through outsourced service providers	( )	( )	( )	( )
Details of the positions held by outsourced workers (e.g. customer service, property management, security, cleansing and information technology)				
Monthly salary range of outsourced workers				
• \$30,001 or above	( )	( )	( )	( )
• \$16,001 - \$30,000	( )	( )	( )	( )
• \$8,001 - \$16,000	( )	( )	( )	( )
• \$6,501 - \$8,000	( )	( )	( )	( )
• \$5,001 - \$6,500	( )	( )	( )	( )
• \$5,000 or below	( )	( )	( )	( )
• number of workers with salary below \$5,824	( )	( )	( )	( )
• number of workers with salary between \$5,824 and \$6,500	( )	( )	( )	( )
Length of service of outsourced workers				
• 5 years or longer	( )	( )	( )	( )
• 3 - 5 years	( )	( )	( )	( )
• 1 - 3 years	( )	( )	( )	( )
• less than 1 year	( )	( )	( )	( )
Percentage of outsourced workers in the total number of staff in the Department	( )	( )	( )	( )
Percentage of amount paid to outsourced service providers in the total departmental staff cost	( )	( )	( )	( )
Number of workers with paid meal break	( )	( )	( )	( )
Number of workers without paid meal break	( )	( )	( )	( )
Number of workers working 5 days a week	( )	( )	( )	( )
Number of workers working 6 days a week	( )	( )	( )	( )

*Figures in ( ) denote year-on-year changes*

Asked by: Hon. WONG Kwok-hing

Reply:

The information sought is provided as follows-

	2011-12	2010-11 (as at 1.3.2011)	2009-10 (as at 31.3.2010)	2008-09 (as at 31.3.2009)
Number of outsourced service contracts	Note 1	127 (-3.8%)	132 (-1.5%)	134
Total amount paid to outsourced service providers		\$1,207.8 million (2010-11 revised estimate) (+1.2%)	\$1,193.1 million (2009-10 actual) (+11.7%)	\$1,068.0 million (2008-09 actual)
Length of contract for each outsourced service provider	Table			
Number of workers engaged through outsourced service providers		11 574 (-0.9%)	11 674 (+18.8%)	9 823
Details of the positions held by outsourced workers (e.g. customer service, property management, security, cleansing and information technology)	Outsourced workers mainly undertake work relating to various types of services including cleansing, public toilet management, pest control, security etc.			
Monthly salary range of outsourced workers				
• \$30,001 or above		0	0	0
• \$16,001 - \$30,000		0	0	0
• \$8,001 - \$16,000		1 044 (-3.2%)	1 078 (+244.4%)	313
• \$6,501 - \$8,000		1 648 (-0.8%)	1 662 (+9.6%)	1 516
• \$5,001 - \$6,500		8 882 (-0.6%)	8 934 (+19.9%)	7 453
• \$5,000 or below		0	0 (-100%)	541
• number of workers with salary below \$5,824		8 807 (-0.01%)	8 808 (+22.7%)	7 180
• number of workers with salary between \$5,824 and \$6,500		75 (-40.5%)	126 (-84.5%)	814
Length of service of outsourced workers		Note 2		
• 5 years or longer				
• 3 - 5 years				

	2011-12	2010-11 (as at 1.3.2011)	2009-10 (as at 31.3.2010)	2008-09 (as at 31.3.2009)
<ul style="list-style-type: none"> <li>• 1 - 3 years</li> <li>• less than 1 year</li> </ul>				
Percentage of outsourced workers in the total number of staff in the Department		100.5% (+0.4%)	100.1% (+20.0%)	83.4%
Percentage of amount paid to outsourced service providers in the total departmental staff cost		48.9% (+0.6%)	48.6% (+11.2%)	43.7%
Number of workers with paid meal break Number of workers without paid meal break		Note 3		
Number of workers working 5 days a week Number of workers working 6 days a week		Note 4		

( ) denote year-on-year change

Table Length of service contracts

Length	2010-11 (No. as at 1.3.2011)	2009-10 (No. as at 31.3.2010)	2008-09 (No. as at 31.3.2009)
Below 1 year	1	0	2
1 year	2	6	2
2 years	109	110	113
3 years	1	1	2
5 years	14	14	14
6 years	0	1	1

Note 1: Figures for 2011-12 are not available as the number of service contracts varies over time in light of the changing service and operational needs.

Note 2: FEHD does not keep information on the length of service of outsourced workers. As long as the contract requirements are complied with, the contractor may arrange any qualified staff to provide the services.

Note 3: FEHD does not keep information on the number of outsourced workers with/without paid meal break.

Note 4: FEHD does not keep information on the number of days a worker works in a week.

Signature \_\_\_\_\_

Name in block letters CLEMENT LEUNG

Post Title Director of  
Food and Environmental Hygiene

Date 17.3.2011