

**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

FHB(FE)110

Question Serial No.

2345

Head: 49 Food and Environmental Hygiene Department Subhead (No. & title):

Programme: (2) Environmental Hygiene and Related Services

Controlling Officer: Director of Food and Environmental Hygiene

Director of Bureau: Secretary for Food and Health

Question:

Please give a breakdown by District Council district of the number of complaints relating to dripping air-conditioners, water seepage and environmental hygiene blackspots received over the past three years (i.e. in 2009, 2010 and 2011).

Asked by: Hon. LI Fung-ying

Reply:

The breakdown of the number of complaints received on dripping air-conditioners and water seepage by district in 2009, 2010 and 2011 is at Annexes A and B respectively. As regards environmental hygiene blackspots, following the outbreak of Human Swine Influenza in May 2009, the Food and Environmental Hygiene Department, in consultation with District Councils, had identified 105 environmental hygiene blackspots in the territory for enhanced clean-up operations and they were all eradicated in February 2010. The number of complaints received on street cleanliness in 2009, 2010 and 2011 is at Annex C.

Signature _____

Name in block letters _____ Clement LEUNG

Post Title _____ Director of
Food and Environmental Hygiene

Date _____ 29.2.2012

Number of Complaints received on Dripping Air-Conditioners in 2009, 2010 and 2011

| District | 2009 | 2010 | 2011 |
|-------------------|-------------|-------------|-------------|
| Central & Western | 1 199 | 1 492 | 1 390 |
| Eastern | 2 421 | 2 279 | 2 207 |
| Southern | 867 | 659 | 798 |
| Wanchai | 1 100 | 1 063 | 1 046 |
| Islands | 159 | 169 | 143 |
| Kowloon City | 1 306 | 1 406 | 1 343 |
| Kwun Tong | 1 260 | 1 380 | 1 341 |
| Wong Tai Sin | 478 | 642 | 516 |
| Sham Shui Po | 930 | 994 | 894 |
| Yau Tsim Mong | 1 952 | 2 216 | 2 126 |
| Sai Kung | 456 | 411 | 470 |
| Sha Tin | 1 094 | 1 249 | 1 148 |
| Tai Po | 421 | 473 | 365 |
| North | 527 | 541 | 513 |
| Kwai Tsing | 506 | 617 | 631 |
| Tsuen Wan | 1 358 | 1 031 | 922 |
| Tuen Mun | 982 | 1023 | 963 |
| Yuen Long | 694 | 863 | 670 |
| Total | 17 710 | 18 508 | 17 486 |

Number of Complaints received on Water Seepage in 2009, 2010 and 2011

| District | 2009 | 2010 | 2011 |
|-------------------|-------------|-------------|-------------|
| Central & Western | 1 014 | 1 338 | 1 177 |
| Eastern | 2 761 | 3 169 | 2 948 |
| Southern | 905 | 1 132 | 958 |
| Wanchai | 874 | 908 | 835 |
| Islands | 103 | 121 | 94 |
| Kowloon City | 2 637 | 3 116 | 2 380 |
| Kwun Tong | 1 494 | 1 675 | 1 867 |
| Wong Tai Sin | 763 | 980 | 894 |
| Sham Shui Po | 1 640 | 1 826 | 1 516 |
| Yau Tsim Mong | 2 298 | 2 441 | 2 354 |
| Sai Kung | 518 | 695 | 757 |
| Sha Tin | 1 509 | 2 003 | 1 796 |
| Tai Po | 626 | 752 | 648 |
| North | 564 | 663 | 517 |
| Kwai Tsing | 930 | 1 188 | 1 370 |
| Tsuen Wan | 1 093 | 1 330 | 1 234 |
| Tuen Mun | 1 531 | 1 767 | 1 703 |
| Yuen Long | 509 | 613 | 612 |
| Total | 21 769 | 25 717 | 23 660 |

Number of Complaints received on Street Cleanliness in 2009, 2010 and 2011

| District | 2009 | 2010 | 2011 |
|-------------------|-------------|-------------|-------------|
| Central & Western | 3 380 | 3 536 | 3 912 |
| Eastern | 2 646 | 2 208 | 2 326 |
| Southern | 1 080 | 832 | 974 |
| Wanchai | 3 105 | 2 554 | 2 665 |
| Islands | 466 | 501 | 634 |
| Kowloon City | 2 408 | 2 439 | 2 336 |
| Kwun Tong | 1 622 | 1 419 | 1 458 |
| Wong Tai Sin | 953 | 897 | 930 |
| Sham Shui Po | 2 423 | 2 051 | 2 421 |
| Yau Tsim Mong | 4 438 | 3 365 | 4 026 |
| Sai Kung | 1 762 | 1 228 | 1 467 |
| Sha Tin | 628 | 638 | 785 |
| Tai Po | 1 866 | 1 807 | 1 656 |
| North | 1 101 | 1 246 | 1 261 |
| Kwai Tsing | 1 618 | 1 469 | 1 692 |
| Tsuen Wan | 1 517 | 1 752 | 1 630 |
| Tuen Mun | 1 311 | 1 444 | 1 524 |
| Yuen Long | 3 126 | 2 889 | 2 968 |
| Total | 35 450 | 32 275 | 34 665 |