

**CONTROLLING OFFICER'S REPLY TO  
INITIAL WRITTEN QUESTION**

<b>FHB(FE)120</b>
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Head: 49 Food and Environmental  
Hygiene Department

Subhead (No. & title): 000 Operational  
expenses

Question Serial No.

2938
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Programme:

Controlling Officer: Director of Food and Environmental Hygiene

Director of Bureau: Secretary for Food and Health

Question:

On engaging "outsourced workers", please provide the following information:

	2012-13	2011-12	2010-11
Number of outsourced service contracts	( )	( )	( )
Total amount paid to outsourced service providers	( )	( )	( )
Length of contract for each outsourced service provider	( )	( )	( )
Number of workers engaged through outsourced service providers	( )	( )	( )
Distribution of posts taken up by outsourced workers (e.g. customer service, property management, security, cleansing and information technology)			
Monthly salary range of outsourced workers			
• \$30,001 or above	( )	( )	( )
• \$16,001 - \$30,000	( )	( )	( )
• \$8,001 - \$16,000	( )	( )	( )
• \$6,501 - \$8,000	( )	( )	( )
• \$5,001 - \$6,500	( )	( )	( )
• \$5,000 or below	( )	( )	( )
• number of workers with a monthly salary below \$5,824	( )	( )	( )
• number of workers with a monthly salary between \$5,824 and \$6,500	( )	( )	( )
Length of service of outsourced workers			
• 5 years or longer	( )	( )	( )
• 3 - 5 years	( )	( )	( )
• 1 - 3 years	( )	( )	( )
• less than 1 year	( )	( )	( )
Percentage of outsourced workers in the total number of staff in the Department	( )	( )	( )
Percentage of amount paid to outsourced service providers in the total departmental staff cost	( )	( )	( )
Number of outsourced workers with paid meal breaks	( )	( )	( )
Number of outsourced workers without paid meal breaks	( )	( )	( )
Number of outsourced workers working 5 days a week	( )	( )	( )
Number of outsourced workers working 6 days a week	( )	( )	( )

*Figures in ( ) denote year-on-year changes*

Asked by: Hon. WONG Kwok-hing

Reply:

The information sought is provided as follows-

	2012-13	2011-12 (as at 31.12.2011)	2010-11 (as at 31.3.2011)
Number of outsourced service contracts	Note 1	129 (+1.6%)	127 (-3.8%)
Total amount paid to outsourced service providers		\$1,339.6 million (estimate) (+9.6%)	\$1,222.1 million (actual) (+2.4%)
Length of contract for each outsourced service provider		Please see Table below	
Number of workers engaged through outsourced service providers		11 593 (+0.2%)	11 574 (-0.9%)
Distribution of posts taken up by outsourced workers (e.g. customer service, property management, security, cleansing and information technology)		Outsourced workers mainly undertake work relating to various types of services including cleansing, public toilet management, pest control, security, etc.	
Monthly salary range of outsourced workers			
<ul style="list-style-type: none"> <li>• \$30,001 or above</li> <li>• \$16,001 - \$30,000</li> <li>• \$8,001 - \$16,000</li> <li>• \$6,501 - \$8,000</li> <li>• \$5,001 - \$6,500</li> <li>• \$5,000 or below</li> <li>• number of workers with a monthly salary below \$5,824</li> <li>• number of workers with a monthly salary between \$5,824 and \$6,500</li> </ul>			<ul style="list-style-type: none"> <li>0</li> <li>0</li> <li>798 (-23.6%)</li> <li>10 795 (+555.0%)</li> <li>0 (-100%)</li> <li>0</li> <li>0 (-100%)</li> <li>0 (-100%)</li> </ul>

	2012-13	2011-12 (as at 31.12.2011)	2010-11 (as at 31.3.2011)
Length of service of outsourced workers <ul style="list-style-type: none"> <li>• 5 years or longer</li> <li>• 3 - 5 years</li> <li>• 1 - 3 years</li> <li>• less than 1 year</li> </ul>	Note 2		
Percentage of outsourced workers in the total number of staff in the Department	Note 1	100.7% (+0.3%)	100.4% (+0.3%)
Percentage of amount paid to outsourced service providers in the total departmental staff cost		50.4% (+0.6%)	49.8% (+1.2%)
Number of outsourced workers with paid meal break Number of outsourced workers without paid meal break	Note 3		
Number of outsourced workers working 5 days a week Number of outsourced workers working 6 days a week	Note 4		

( ) denote year-on-year change

Table Length of service contracts

Length	2011-12 (No. as at 31.12.2011)	2010-11 (No. as at 31.3.2011)
Below 1 year	1	1
1 year	1	2
2 years	111	109
3 years	1	1
5 years	15	14

Note 1: Figures for 2012-13 are not yet available.

Note 2: The Food and Environmental Hygiene Department (the Department) does not keep information on the length of service of outsourced workers. As long as the contract requirements are complied with, the contractor may arrange any qualified staff to provide the services.

Note 3: The Department does not keep information on the number of outsourced workers with/without paid meal break.

Note 4: The Department does not keep information on the number of days an outsourced worker works in a week.

Signature \_\_\_\_\_

Name in block letters Clement LEUNG

Post Title Director of  
Food and Environmental Hygiene

Date 1.3.2012