

**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

FHB(FE)159

Question Serial No.

0237

Head: 49 Food and Environmental Hygiene
Department

Subhead (No. & title): 000 Operational expenses

Programme:

Controlling Officer: Director of Food and Environmental Hygiene

Director of Bureau: Secretary for Food and Health

Question:

Regarding the engagement of "outsourced workers", please provide the following information:

	2012-13 (the latest position)
Number of outsourced service contracts	()
Total amount paid to outsourced service providers	()
Length of service contract for each outsourced service provider	()
Number of workers engaged through outsourced service providers	()
Positions held by outsourced workers (e.g. customer service, property management, security, cleansing and information technology)	
Monthly salary range of outsourced workers	
• \$30,001 or above	()
• \$16,001 - \$30,000	()
• \$8,001 - \$16,000	()
• \$6,501 - \$8,000	()
• \$6,240 - \$6,500	()
• below \$6,240	()
Length of service of outsourced workers	
• over 15 years	()
• 10 - 15 years	()
• 5 - 10 years	()
• 3 - 5 years	()
• 1 - 3 years	()
• less than 1 year	()
Percentage of outsourced workers in the total number of staff in the Department	()

Percentage of amount paid to outsourced service providers in the total departmental staff cost	()
Number of outsourced workers with paid meal breaks	()
Number of outsourced workers without paid meal breaks	()
Number of outsourced workers working 5 days a week	()
Number of outsourced workers working 6 days a week	()

Figures in () denote percentage of change as compared with the same period in 2011-12

Asked by: Hon. WONG Kwok-hing

Reply:

The information sought is provided as follows -

	2012-13 (as at 31.12.2012)
Number of outsourced service contracts	128 (-0.8%)
Total amount paid to outsourced service providers	\$1,464.3 million (estimate) ^{Note 1} (+8.7%)
Length of service contract for each outsourced service provider	Please see Table below
Number of workers engaged through outsourced service providers	11 858 (+2.3%)
Positions held by outsourced workers (e.g. customer service, property management, security, cleansing and information technology)	Outsourced workers mainly undertake work relating to various types of services including cleansing, public toilet management, pest control, security, etc.
Monthly salary range of outsourced workers	
• \$30,001 or above	0 (-)
• \$16,001 - \$30,000	2 (N/A)
• \$8,001 - \$16,000	1 458 (+82.7%)
• \$6,501 - \$8,000	10 398 (-3.7%)
• \$6,240 - \$6,500	0 (-)
• below \$6,240	0 (-)
Length of service of outsourced workers	
• over 15 years	Note 2
• 10 - 15 years	
• 5 - 10 years	
• 3 - 5 years	

<ul style="list-style-type: none"> • 1 - 3 years • less than 1 year 	
Percentage of outsourced workers in the total number of staff in the Department	103.6% (+2.9 percentage points)
Percentage of amount paid to outsourced service providers in the total departmental staff cost	52.6% ^{Note 1} (+2.2 percentage points)
Number of outsourced workers with paid meal breaks Number of outsourced workers without paid meal breaks	Note 3
Number of outsourced workers working 5 days a week Number of outsourced workers working 6 days a week	Note 4

Figures in () denote change as compared with the same period in 2011-12

Table Length of service contracts

Length	2012-13 (No. as at 31.12.2012)	2011-12 (No. as at 31.12.2011)
Below 1 year	3	1
1 year	1	1
2 years	104	111
3 years	3	1
5 years	17	15
Total no. of contracts	128	129

Note 1 : Estimate for the whole financial year.

Note 2 : The Food and Environmental Hygiene Department (the Department) does not keep information on the length of service of outsourced workers. As long as the contract requirements are complied with, the contractor may arrange any qualified staff to provide the services.

Note 3 : The Department does not keep information on the number of outsourced workers with/without paid meal break.

Note 4 : The Department does not keep information on the number of days an outsourced worker works in a week.

Name in block letters: Clement LEUNG

Post Title: Director of
Food and Environmental Hygiene

Date: 28.3.2013