

**CONTROLLING OFFICER'S REPLY TO  
INITIAL WRITTEN QUESTION**

**FHB(FE)236**

Question Serial No.

5387

Head: 49 Food and Environmental Hygiene Department      Subhead (No. & title):

Programme: (3) Market Management and Hawker Control

Controlling Officer: Director of Food and Environmental Hygiene

Director of Bureau: Secretary for Food and Health

Question:

Regarding the target of “responding to complaints against illegal hawking in built-up areas within 30 minutes”, please provide information on the following:

- (a) the number of complaints against illegal hawking in built-up areas received by the Department in each of the past five years (i.e. in 2008, 2009, 2010, 2011 and 2012), with a breakdown by type of complaints; and
- (b) the expenditure involved in handling these complaints in each of the past five years (i.e. in 2008-09, 2009-10, 2010-11, 2011-12 and 2012-13).

Asked by: Hon. WONG Kwok-hing

Reply:

The information sought is provided as follows -

- (a) The total number of complaints against illegal hawking received by the Food and Environmental Hygiene Department in each of the past five years is given below-

<b>Year</b>	<b>No. of Complaints</b>
2008	9 647
2009	11 686
2010	12 470
2011	13 440
2012	13 416

There was no breakdown on the proportion of complaints that involved illegal hawking in built-up areas or breakdown by type of complaints.

- (b) The expenditure incurred in handling these complaints in the past five years was subsumed under the overall cost of our work to manage and control on-street hawking and related activities. There was no separate breakdown for the expenditure incurred in handling these complaints.

Name in block letters: Clement LEUNG

Post Title: Director of  
Food and Environmental Hygiene

Date: 5.4.2013