

**CONTROLLING OFFICER'S REPLY****FHB(FE)120****(Question Serial No. 0887)**

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (-) Not Specified

Programme: (1) Food Safety and Public Health

Controlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)

Director of Bureau: Secretary for Food and Health

This question originates from: Estimates on Expenditure Volume I Page 248 (if applicable)

Question (Member Question No. 25):

Please advise on the number of food complaints received in the past three years (i.e. from 2011-12 to 2013-14), the type and nature of these complaints, as well as their examination results and outcome.

Asked by: Hon. HO Chun-yin, StevenReply:

The number of food complaints received by the Food and Environmental Hygiene Department is kept on a calendar year basis. A detailed breakdown by nature of complaints from 2011 to 2013 is provided as follows -

<b>Nature of complaints</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
Unwholesome food	2 152	2 790	2 346
Foreign substances in food	1 017	1 342	1 331
Chemicals in food	647	474	347
Labelling issues	208	393	610
Fake/counterfeit food	167	124	84
Others	74	138	287
<b>Total number of cases</b>	<b>4 265</b>	<b>5 261</b>	<b>5 005</b>
<b>Number of warnings issued</b>	<b>774</b>	<b>761</b>	<b>604</b>
<b>Number of prosecutions taken out</b>	<b>132</b>	<b>178</b>	<b>192</b>