

**CONTROLLING OFFICER'S REPLY**

**FHB(FE)230**

**(Question Serial No. 3719)**

Head: (49) Food and Environmental Hygiene Department  
Subhead (No. & title): (000) Operational Expenses  
Programme: (3) Market Management and Hawker Control  
Controlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)  
Director of Bureau: Secretary for Food and Health  
This question originates from: Estimates on Expenditure Volume I Page 252 (if applicable)

Question (Member Question No. 220):

Please advise on the number of complaints received by the Department in respect of licensed hawkers and unlicensed hawkers, enforcement actions taken in response to complaints received, verbal and written warnings issued as well as number of prosecutions instituted in each of the past five years, with a breakdown by 18 administrative districts.

Asked by: Hon. CHAN Ka-lok, Kenneth

Reply:

The number of complaints and prosecutions against licensed hawkers and unlicensed hawkers is provided at Annex. There are no separate statistics on the issue of verbal warnings, warning letters and the enforcement actions taken against hawkers in response to complaints received.

## No. of complaints related to licensed hawkers

District	2009	2010	2011	2012	2013
Central/Western	172	159	151	161	160
Wan Chai	236	228	186	157	149
Eastern	242	247	366	306	267
Southern	9	12	10	18	15
Yau Tsim Mong	292	291	504	633	603
Sham Shui Po	177	184	278	127	132
Kowloon City	52	67	24	23	17
Wong Tai Sin	10	10	6	3	10
Kwun Tong	65	260	98	38	49
Kwai Tsing	17	20	20	22	25
Tsuen Wan	49	152	289	136	43
Tuen Mum	21	25	44	61	28
Yuen Long	215	208	304	184	272
North	71	110	251	239	326
Tai Po	3	3	4	9	8
Sha Tin	84	44	87	92	61
Sai Kung	15	11	67	35	15
Islands	0	0	0	2	2
Others (e.g. HQs, Divisional Offices)	0	0	0	0	1
<b>Total</b>	<b>1 730</b>	<b>2 031</b>	<b>2 689</b>	<b>2 246</b>	<b>2 183</b>

## No. of complaints related to unlicensed hawkers

District	2009	2010	2011	2012	2013
Central/Western	555	524	561	536	357
Wan Chai	603	552	664	876	823
Eastern	1 889	1 528	2 309	1 806	1 718
Southern	219	140	129	80	111
Yau Tsim Mong	2 877	3 319	3 012	3 539	5 441
Sham Shui Po	575	688	740	768	973
Kowloon City	524	560	667	661	907
Wong Tai Sin	273	193	201	248	468
Kwun Tong	869	917	842	988	1 082
Kwai Tsing	556	686	876	886	569
Tsuen Wan	214	359	482	331	276
Tuen Mum	319	272	335	311	258
Yuen Long	444	454	489	469	446
North	739	1 229	1 148	927	1 368
Tai Po	277	161	130	148	221
Sha Tin	353	316	284	281	321
Sai Kung	132	119	213	193	151
Islands	170	200	149	79	64
Others (e.g. HQs, Divisional Offices)	98	253	209	289	243
<b>Total</b>	<b>11 686</b>	<b>12 470</b>	<b>13 440</b>	<b>13 416</b>	<b>15 797</b>

## No. of prosecutions against licensed hawkers

District	2009	2010	2011	2012	2013
Central/Western	688	824	639	360	190
Wan Chai	1 144	1 600	1 715	1 400	963
Eastern	385	512	635	594	488
Southern	7	2	5	6	7
Yau Tsim Mong	1 975	1 826	2 081	2 211	1 613
Sham Shui Po	158	163	491	570	506
Kowloon City	69	45	30	18	17
Wong Tai Sin	16	9	5	7	4
Kwun Tong	175	282	218	172	153
Kwai Tsing	110	146	90	59	49
Tsuen Wan	93	53	31	31	32
Tuen Mum	4	1	8	7	2
Yuen Long	684	505	483	365	432
North	75	81	82	170	223
Tai Po	49	66	65	65	63
Sha Tin	42	66	54	50	52
Sai Kung	0	0	2	1	1
Islands	14	9	1	2	3
Divisional Task Force	172	93	69	0	0
<b>Total</b>	<b>5 860</b>	<b>6 283</b>	<b>6 704</b>	<b>6 088</b>	<b>4 798</b>

**No. of prosecutions against unlicensed hawkers**

<b>District</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
Central/Western	1 196	1 255	1 141	1 012	889
Wan Chai	2 841	4 097	3 764	3 292	2 400
Eastern	3 389	3 896	3 867	2 757	3 468
Southern	964	893	333	671	804
Yau Tsim Mong	2 946	3 030	3 310	2 968	3 814
Sham Shui Po	880	1 200	1 507	1 796	2 519
Kowloon City	1 321	1 258	1 223	1 222	1 285
Wong Tai Sin	672	525	620	563	487
Kwun Tong	1 343	1 429	1 171	895	1 044
Kwai Tsing	910	972	800	1 149	695
Tsuen Wan	929	1 152	1 541	1 615	1 641
Tuen Mum	656	610	831	1 017	1 025
Yuen Long	3 452	2 606	3 045	3 198	3 669
North	660	614	373	296	233
Tai Po	2 346	2 266	2 307	1 964	2 166
Sha Tin	235	203	142	106	254
Sai Kung	75	117	110	181	237
Islands	178	84	42	54	82
Divisional Task Force	4 412	3 114	2 449	2 701	2 531
<b>Total</b>	<b>29 405</b>	<b>29 321</b>	<b>28 576</b>	<b>27 457</b>	<b>29 243</b>