

**CONTROLLING OFFICER'S REPLY****FHB(FE)129****(Question Serial No. 1019)**Head: (49) Food and Environmental Hygiene DepartmentSubhead (No. & title): (-) Not SpecifiedProgramme: (1) Food Safety and Public HealthControlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)Director of Bureau: Secretary for Food and HealthQuestion:

Please advise on the number of food complaints received in the past three years (i.e. from 2012-13 to 2014-15), the types and nature of these complaints, as well as their examination results and outcome.

Asked by: Hon HO Chun-yin, Steven (Member Question No. 36)Reply:

The number of food complaints received by the Food and Environmental Hygiene Department is kept on a calendar year basis. The number of food complaints received from 2012 to 2014 with breakdown by nature and follow-up actions is provided in the following table –

<b>Nature of Complaints</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>
Unwholesome food	2 790	2 346	2 335
Foreign substances in food	1 342	1 331	964
Chemicals in food	474	347	301
Labelling issues	393	610	526
Fake/counterfeit food	124	84	50
Others	138	287	420
<b>Total number of cases</b>	<b>5 261</b>	<b>5 005</b>	<b>4 596</b>
<b>Number of warnings issued</b>	<b>761</b>	<b>604</b>	<b>817</b>
<b>Number of prosecutions taken out</b>	<b>178</b>	<b>192</b>	<b>315</b>