

CONTROLLING OFFICER'S REPLY

FHB(FE)279

(Question Serial No. 3415)

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (000) Operational Expenses

Programme: (-) Not Specified

Controlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)

Director of Bureau: Secretary for Food and Health

Question:

Regarding the engagement of “outsourced workers”, please provide the following information:

	2014-15 (the latest position)
Number of outsourced service contracts	()
Total amount paid to outsourced service providers	()
Length of service contract for each outsourced service provider	()
Number of workers engaged through outsourced service providers	()
Positions held by outsourced workers (e.g. customer service, property management, security, cleansing, information technology, etc.)	
Monthly salary range of outsourced workers	
• \$30,001 or above	()
• \$16,001 - \$30,000	()
• \$8,001 - \$16,000	()
• \$6,501 - \$8,000	()
• \$6,240 - \$6,500	()
• below \$6,240	()
Length of service of outsourced workers	
• over 15 years	()
• 10 - 15 years	()
• 5 - 10 years	()
• 3 - 5 years	()
• 1 - 3 years	()
• less than 1 year	()

Percentage of outsourced workers in the total number of staff in the Department	()
Percentage of amount paid to outsourced service providers in the total departmental staff cost	()
Number of workers who received severance payments / long service payments/ contract gratuities	()
Amount of severance payments / long service payments / contract gratuities paid	()
Number of workers with severance payments / long service payments offset by or contract gratuities calculated from the accrued benefits attributable to the employer's contributions to MPF	()
Amount of severance payments / long service payments offset by or contract gratuities calculated from the accrued benefits attributable to the employer's contributions to MPF	()
Number of outsourced workers with paid meal breaks	()
Number of outsourced workers without paid meal breaks	()
Number of outsourced workers working 5 days a week	()
Number of outsourced workers working 6 days a week	()

Figures in () denote percentage of change as compared with the same period in 2013-14

Asked by: Hon WONG Kwok-hing (Member Question No. 60)

Reply:

The information sought is provided as follows –

	2014-15 (as at 31.12.2014)
Number of outsourced service contracts	148 (±0%)
Total amount paid to outsourced service providers	\$1,771.7 million (estimate) ^{Note 1} (+7.9%)
Length of service contract for each outsourced service provider	Please see Table below
Number of workers engaged through outsourced service providers	11 869 (-2.1%)
Positions held by outsourced workers (e.g. customer service, property management, security, cleansing, information technology, etc.)	Outsourced workers provide various types of services including cleansing, public toilet management, pest control, security, etc.

<p>Monthly salary range of outsourced workers</p> <ul style="list-style-type: none"> • \$30,001 or above • \$16,001 - \$30,000 • \$8,001 - \$16,000 • \$6,501 - \$8,000 • \$6,240 - \$6,500 • below \$6,240 	<p>0 (±0%) 2 (±0%) 3 371 (+7.5%) 8 496 (-5.4%) 0 (±0%) 0 (±0%)</p>
<p>Length of service of outsourced workers</p> <ul style="list-style-type: none"> • over 15 years • 10 - 15 years • 5 - 10 years • 3 - 5 years • 1 - 3 years • less than 1 year 	<p>Note 2</p>
<p>Percentage of outsourced workers in the total number of staff in the Department</p>	<p>The ratio of the number of contractor staff to the number of staff of the Department 103.9% (-2.0 percentage points)</p>
<p>Percentage of amount paid to outsourced service providers in the total departmental staff cost</p>	<p>The ratio of amount paid to outsourced service providers to the amount of departmental staff cost 56.9% (+1.1 percentage points)</p>
<p>Number of workers who received severance payments / long service payments/ contract gratuities</p>	<p>Note 3</p>
<p>Amount of severance payments / long service payments / contract gratuities paid</p>	<p>Note 3</p>
<p>Number of workers with severance payments / long service payments offset by or contract gratuities calculated from the accrued benefits attributable to the employer's contributions to MPF</p>	<p>Note 3</p>
<p>Amount of severance payments / long service payments offset by or contract gratuities calculated from the accrued benefits attributable to the employer's contributions to MPF</p>	<p>Note 3</p>

Number of outsourced workers with paid meal breaks	Note 3
Number of outsourced workers without paid meal breaks	
Number of outsourced workers working 5 days a week	Note 3
Number of outsourced workers working 6 days a week	

Figures in () denote percentage of change as compared with the same period in 2013-14

Table: Length of service contracts

	2014-15 (No. as at 31.12.2014)	2013-14 (No. as at 31.12.2013)
Below 1 year	1	2
1 year	0	1
2 years	127	125
3 years	2	2
5 years	18	18
Total no. of contracts:	148	148

Note 1: Estimate for the whole financial year.

Note 2: The Food and Environmental Hygiene Department (the Department) does not keep information on the length of service of outsourced workers. As long as the contract requirements are complied with, the contractor may arrange any qualified staff to provide the services.

Note 3: The Department does not keep information on the items being sought.

- End -