

CONTROLLING OFFICER'S REPLY

FHB(FE)120

(Question Serial No. 2566)

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (-) Not specified

Programme: (3) Market Management and Hawker Control

Controlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)

Director of Bureau: Secretary for Food and Health

Question:

It is mentioned that the Department will “step up enforcement action against shop front extensions (SFEs)”. In this connection, please provide information on the following:

- (a) the number of complaints against SFEs received in the past five years (i.e. from 2011 to 2015), with a breakdown by year and district;
- (b) given that the duty of taking enforcement action against SFEs was mainly carried out by staff of the Hawker Control Officer grade of the Food and Environmental Hygiene Department in the past, the staff establishment and strength of the grade in the past five years, with a breakdown by year and rank; and
- (c) the grade(s) to be responsible for the enforcement work relating to the fixed penalty legislation against SFEs, which will come into effect in the immediate future; whether additional manpower will be provided in this respect; if yes, the details; if not, the reason(s).

Asked by: Hon KWOK Wai-keung (Member Question No. 35)

Reply:

- (a) The information sought is given at Annex I.
- (b) The information sought is given at Annex II.
- (c) The Hawker Control Officer (HCO) Grade staff of the Food and Environmental Hygiene Department (the Department) will continue to be the major workforce tasked to tackle shop front extension (SFE) offences. In 2016-17, the Department will set up two additional task force teams comprising 22 HCO grade staff and four workmen to strengthen enforcement action against SFEs across the territory.

Number of complaints against shop front extensions

| District | Year | | | | |
|---------------------|--------|--------|--------|--------|--------|
| | 2011 | 2012 | 2013 | 2014 | 2015 |
| Central and Western | 709 | 686 | 445 | 631 | 563 |
| Wan Chai | 677 | 561 | 537 | 700 | 688 |
| Eastern | 4 830 | 3 311 | 2 946 | 2 655 | 1 615 |
| Southern | 212 | 200 | 211 | 155 | 282 |
| Islands | 153 | 127 | 132 | 94 | 125 |
| Yau Tsim | 1 501 | 1 080 | 1 202 | 944 | 767 |
| Mong Kok | 1 444 | 1 508 | 1 246 | 1 108 | 1 777 |
| Sham Shui Po | 1 081 | 1 374 | 2 023 | 2 401 | 2 204 |
| Kowloon City | 704 | 724 | 1 254 | 1 234 | 1 152 |
| Wong Tai Sin | 566 | 649 | 822 | 456 | 377 |
| Kwun Tong | 1 185 | 994 | 1 010 | 651 | 409 |
| Kwai Tsing | 619 | 801 | 541 | 410 | 290 |
| Tsuen Wan | 2 986 | 3 520 | 2 695 | 921 | 893 |
| Tuen Mun | 751 | 568 | 594 | 386 | 373 |
| Yuen Long | 1 417 | 1 849 | 1 755 | 4 087 | 1 517 |
| North | 456 | 515 | 520 | 710 | 468 |
| Tai Po | 779 | 850 | 973 | 622 | 340 |
| Shatin | 691 | 559 | 758 | 436 | 333 |
| Sai Kung | 282 | 285 | 259 | 250 | 201 |
| Total | 21 043 | 20 161 | 19 923 | 18 851 | 14 374 |

**Staff establishment of Hawker control officer grade
(2011– 2015)**

| Year | Rank | Establishment |
|------------------------------|----------------------------------|---------------|
| 2011 (as at 1 April 2011) | Principal Hawker Control Officer | 21 |
| | Chief Hawker Control Officer | 49 |
| | Senior Hawker Control Officer | 229 |
| | Hawker Control Officer | 312 |
| | Assistant Hawker Control Officer | 1 593 |
| | Grade Total | 2 204 |
| 2012 (as at 1 April 2012) | Principal Hawker Control Officer | 21 |
| | Chief Hawker Control Officer | 49 |
| | Senior Hawker Control Officer | 229 |
| | Hawker Control Officer | 312 |
| | Assistant Hawker Control Officer | 1 593 |
| | Grade Total | 2 204 |
| 2013 (as at 1 April 2013) | Principal Hawker Control Officer | 21 |
| | Chief Hawker Control Officer | 49 |
| | Senior Hawker Control Officer | 229 |
| | Hawker Control Officer | 312 |
| | Assistant Hawker Control Officer | 1 593 |
| | Grade Total | 2 204 |
| 2014 (as at 1 April 2014) | Principal Hawker Control Officer | 21 |
| | Chief Hawker Control Officer | 49 |
| | Senior Hawker Control Officer | 230 |
| | Hawker Control Officer | 312 |
| | Assistant Hawker Control Officer | 1 597 |
| | Grade Total | 2 209 |
| 2015 (as at 1 April 2015) | Principal Hawker Control Officer | 21 |
| | Chief Hawker Control Officer | 49 |
| | Senior Hawker Control Officer | 231 |
| | Hawker Control Officer | 312 |
| | Assistant Hawker Control Officer | 1 597 |
| | Grade Total | 2 210 |

The strength of the Hawker Control Officer grade in the years 2011, 2012, 2013, 2014 and 2015 (position as at 1 April of the respective year) was 2 107, 2 095, 2 103, 2 079 and 2 145 respectively.