

CONTROLLING OFFICER'S REPLY**FHB(FE)147****(Question Serial No. 0251)**Head: (49) Food and Environmental Hygiene DepartmentSubhead (No. & title): (-) Not SpecifiedProgramme: (1) Food Safety and Public HealthControlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)Director of Bureau: Secretary for Food and HealthQuestion:

Please advise on the number of food complaints received in the past three years (i.e. from 2013-14 to 2015-16), the types and nature of these complaints, as well as their examination results and outcome.

Asked by: Hon Steven HO Chun-yin (Member Question No. 18)Reply:

The numbers of food complaints received by the Food and Environmental Hygiene Department are kept on a calendar year basis. The numbers of food complaints received from 2013 to 2015 with breakdown by nature and follow-up actions are provided in the following table –

Nature of complaints	2013	2014	2015
Unwholesome food	2 346	2 335	2 682
Foreign substances in food	1 331	964	1 265
Chemicals in food	347	301	405
Labelling issues	610	526	402
Fake/counterfeit food	84	50	29
Others	287	420	253
Total number of cases	5 005	4 596	5 036
Number of warnings issued	604	817	741
Number of prosecutions taken out	192	315	145