

CONTROLLING OFFICER'S REPLY**FHB(FE)092****(Question Serial No. 2280)**

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (-) Not specified

Programme: (1) Food Safety and Public Health

Controlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)

Director of Bureau: Secretary for Food and Health

Question:

As indicated by the figures under this Programme, a total of 5 801 food complaints were handled by the Department in 2018. Please provide the number of food complaints received by the Department in the past 3 years (with a breakdown by type of complaints). Among these cases, how many were related to "health food"? What were the major issues involved in these "health food" complaints?"

Asked by: Hon CHAN Hoi-yan (LegCo internal reference no.: 37)

Reply:

The numbers of food complaints received by the Food and Environmental Hygiene Department (the Department) from 2016 to 2018, with breakdown by types of complaints, are as follows -

Type of complaints	Number of food complaints received (Total)		
	2016	2017	2018
Unwholesome food	2 362	2 669	2 430
Body parts / excreta of animals or insects in food	660	752	776
Foreign substances in food	613	595	604
Deteriorated food	622	769	663
Mouldy food	188	165	154
Chemicals in food	318	289	240
Fake / counterfeit food	18	157	36
Food labels	261	392	444
Sale of food beyond expiry date	195	155	241
Packaging of food	13	8	13
Adulteration of food	2	5	7
Inadequately cooked food	80	115	113

Improper handling of food	31	20	13
Improper storage of food	25	14	7
Others	153	73	60
Total	5 541	6 178	5 801

The Department does not have breakdown on complaints related to “health food” specifically.

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