

**CONTROLLING OFFICER'S REPLY**

**FHB(FE)364**

**(Question Serial No. 6991)**

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (-) Not specified

Programme: (-) Not specified

Controlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)

Director of Bureau: Secretary for Food and Health

Question:

Please set out the respective numbers of cases in which the Food and Environmental Hygiene Department imposed punishments on its cleansing service contractors in each of the past 5 years for breaching (a) the contractual obligations relating to the demerit point system and (b) other contractual obligations, as well as the following details of such cases: (i) names of contractors; (ii) number of breaches; (iii) details of the breaches; (iv) the respective numbers of verbal warnings, written warnings and default notices issued; and (v) total amount of the monthly service charges deducted.

Asked by: Hon CHEUNG Chiu-hung, Fernando (LegCo internal reference no.: 7801)

Reply:

The information sought is provided as follows -

(a) Contractual obligations relating to the demerit point system

Calendar year	2014	2015	2016	2017	2018
No. of substantiated cases of non-compliance with contractual obligations relating to the demerit point system	1	0	1	0	1
Details of the breaches	Exceeding maximum working hours	--	Exceeding maximum working hours	--	Underpayment of wages
No. of written warnings issued	1	0	1	0	0
No. of default notices issued*	0	0	0	0	1
No. of demerit points recorded	0	0	0	0	1
Amount of service charge payments deducted (\$)	0	0	0	0	8 045

\* No verbal or written warning was issued in the past 5 years.

(b) Other contractual obligations

Calendar year	2014	2015	2016	2017	2018
No. of verbal warnings issued	2 181	2 165	2 792	2 160	2 742
No. of written warnings issued	259	156	108	122	537
No. of default notices issued	1 321	1 403	937	1 089	1 621
Amount of service charge payments deducted (\$ million)	2.661	3.022	1.727	2.086	3.915

Other information sought is not readily available.

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