

**CONTROLLING OFFICER'S REPLY**

**FHB(FE)373**

**(Question Serial No. 4967)**

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (-) Not specified

Programme: (2) Environmental Hygiene and Related Services

Controlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)

Director of Bureau: Secretary for Food and Health

Question:

With regard to the effectiveness of the outsourced cleansing services of the Food and Environmental Hygiene Department, please give information on the inspections of the work of outsourced contractors of the Cleansing Sections conducted by the Department in the past 3 years, including:

- 1) the number of penalty tickets issued to outsourced cleansing service contractors in each year;
- 2) the total amount of fines imposed on outsourced cleansing service contractors in each year;
- 3) the number of times demerit points were deducted in respect of cleansing services in each year;
- 4) the number of substantiated cases of employment-related misconduct of outsourced contractors in each year, and among them, the number of cases referred to the law enforcement agencies.

Asked by: Hon CHU Hoi-dick (LegCo internal reference no.: 2001)

Reply:

The information sought is provided as follows -

	<b>2016</b>	<b>2017</b>	<b>2018</b>
<b>No. of verbal warnings issued</b>	2 792	2 160	2 742
<b>No. of written warnings issued</b>	109	122	537
<b>No. of default notices issued</b>	937	1 089	1 622
<b>Amount of service charge payments deducted (\$ million)</b>	1.727	2.086	3.923
<b>No. of demerit points recorded</b>	0	0	1
<b>No. of substantiated cases of non-compliance with employment-related contractual obligations</b>	1	0	1
<b>No. of referrals to law enforcement agencies</b>	0	0	0

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