

**CONTROLLING OFFICER'S REPLY****FHB(FE)267****(Question Serial No. 5186)**Head: (49) Food and Environmental Hygiene DepartmentSubhead (No. & title): (-) Not specifiedProgramme: (-) Not specifiedControlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)Director of Bureau: Secretary for Food and HealthQuestion:

Please set out the respective numbers of cases in which the Department imposed punishments on its cleansing service contractors in each of the past 5 years for breaching (a) the contractual obligations relating to the demerit point system and (b) other contractual obligations, as well as the following details of such cases: (i) names of contractors; (ii) number of breaches; (iii) details of the breaches; (iv) the respective numbers of verbal warnings, written warnings and default notices issued; and (v) the total amount of the monthly service charges deducted.

Asked by: Hon CHEUNG Chiu-hung, Fernando (LegCo internal reference no.: 1662)Reply:

The information sought is provided as follows:

## (a) Contractual obligations relating to the demerit point system

<b>Year</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
No. of substantiated cases of non-compliance with contractual obligations relating to the demerit point system	0	1	0	1	1
Details of the breaches	--	Exceeding maximum working hours	--	Underpayment of wages	Payment of wages not by means of autopay
No. of written warnings issued	0	1	0	0	0
No. of default notices	0	0	0	1	1

issued					
No. of demerit points recorded	0	0	0	1	1
Amount of service charge payments deducted (\$)	0	0	0	8,045	8,045

(b) Other contractual obligations

<b>Year</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
No. of verbal warnings issued	2 165	2 792	2 160	2 742	2 412
No. of written warnings issued	156	108	122	128	91
No. of default notices issued	1 403	937	1 089	1 621	1 418
Amount of service charge payments deducted (\$ million)	3.022	1.727	2.086	3.915	3.757

The Food and Environmental Hygiene Department does not keep the other information sought.

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