

**CONTROLLING OFFICER'S REPLY**

**FHB(FE)293**

**(Question Serial No. 3579)**

Head: (49) Food and Environmental Hygiene Department  
Subhead (No. & title): (-) Not specified  
Programme: (1) Food Safety and Public Health  
Controlling Officer: Director of Food and Environmental Hygiene (Miss Vivian LAU)  
Director of Bureau: Secretary for Food and Health

Question:

As mentioned in Matters Requiring Special Attention in 2020-21 under this Programme, the Department will “follow up proactively the recommendations in the Audit Reports released in November 2018 and the Public Accounts Committee reports concerned to strengthen the functions of the Centre for Food Safety in food safety management and food import control”. Please advise this Committee on:

- (a) the expenditure and manpower to be involved in implementing the recommendations in the reports in the coming year.
- (b) the specific plans or measures to be adopted by the Department in the coming year in putting forward the recommendations in the reports and the timetable for implementation.
- (c) the difficulties encountered in implementing the recommendations in the reports.

Asked by: Hon HO Chun-yin, Steven (LegCo internal reference no.: 14)

Reply:

In 2019, the Centre for Food Safety (CFS) of the Food and Environmental Hygiene Department set up a task group led by the Controller, CFS, to take forward the recommendations of the Audit Commission (Audit) and the Legislative Council (LegCo) Public Accounts Committee (PAC) concerning its work of food safety management and import control. The task group has completed its comprehensive reviews on CFS's operational manuals and guidelines, staff management and supervision arrangements, training requirements, and manpower and resource requirements. CFS has rolled out concrete and effective short, medium and long-term measures to enhance its effectiveness by phases, including updating its guidelines and introducing a mechanism for regular updates to deal with the inadequacies or ambiguities therein, enhancing training and supervision of frontline staff, strengthening law enforcement mindset among its staff and improving the keeping of data and records. The specific measures taken and their

implementation were set out in the Government minutes submitted to LegCo in May and December 2019.

In addition, CFS set up a dedicated team at the end of 2017 to look closely at its operational workflow, revamp its information technology (IT) systems for higher efficiency, and enhance its mode of operation through IT to support the work of its frontline staff and reinforce its capability in food import control, surveillance, incident management, risk assessment and traceability. CFS also launched the Food Trader Portal (FTP) in stages at the end of 2019 as a platform for electronic communication with the trade. Through the FTP, food traders can complete registration as importers or distributors by electronic means. In the first quarter of 2020, CFS further introduced an online service to facilitate food traders to apply online for import licences and import permission in respect of meat, poultry and game.

In 2020-21, CFS will continue to implement specific measures to follow up on the recommendations of Audit and PAC and enhance its IT systems in the order of priorities. The estimated expenditure of CFS in 2020-21 is about \$49 million more than the revised estimate for 2019-20. This includes the expenditure incurred for the creation of 15 additional civil service posts to enhance the protection of food safety.

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