

**CONTROLLING OFFICER'S REPLY****FHB(FE)094****(Question Serial No. 0800)**Head: (49) Food and Environmental Hygiene DepartmentSubhead (No. & title): (000) Operational expensesProgramme: (-) Not specifiedControlling Officer: Director of Food and Environmental Hygiene (Miss Diane WONG)Director of Bureau: Secretary for Food and HealthQuestion:

Please provide the number of outsourced service contracts, the total amount paid to outsourced service contractors, the number of times contract enforcement action was taken against breach of contract provisions and the amount of monthly service charge deducted in each of the past 3 years.

Please provide the number of staff engaged by outsourced service contractors, the number of cleansing workers under outsourced service contracts, the number of security guards under outsourced service contracts and the reported cases of injury at work under outsourced cleansing service contracts in each of the past 3 years.

Please provide the present number of non-skilled employees, the committed wages paid to non-skilled workers, the meal times (in hours) and the total amount of wages with a breakdown by 18 districts and 2 types of contracts (cleansing and security).

Please set out the number of outsourced service contracts that will expire in the coming 3 years.

Asked by: Hon CHENG Chung-tai (LegCo internal reference no.: 123)Reply:

The information sought is provided as follows:

Year	2018-19 (as at 31.3.2019)	2019-20 (as at 31.3.2020)	2020-21 (as at 31.12.2020)
Number of outsourced service contracts	160	167	176
Total amount paid to outsourced service providers (\$ billion)	2.4664	2.9487	3.7349 <sup>Note 1</sup>

Year	2018-19 (as at 31.3.2019)	2019-20 (as at 31.3.2020)	2020-21 (as at 31.12.2020)
Number of staff engaged by outsourced service contractors <sup>Note 2</sup>	13 043	13 614	14 104
Number of cleansing workers engaged by outsourced service contractors <sup>Notes 2 &amp; 3</sup>	9 915	10 363	10 759
Number of security guards engaged by outsourced service contractors <sup>Note 2</sup>	526	530	513
Number of reported cases of injury at work	63	23	37
Number of default notices issued as a contract enforcement action against breach of contract provisions	2 648	2 054	1 446
Amount of monthly service charge deducted (\$ million)	5.24	4.50	3.28

Note 1: The revised estimate for 2020-21.

Note 2: The number of outsourced staff is the number of functional posts specified in the contracts.

Note 3: Inclusive of toilet attendants and general workers/operatives in relation to cleansing services.

The present number of non-skilled employees and the committed wages paid to non-skilled workers in respect of cleansing and security guard service contracts with a breakdown by 18 districts are set out in Annexes 1 and 2. The Food and Environmental Hygiene Department does not keep a separate breakdown on the meal times and the total amount of wages of the outsourced staff.

The number of expiring outsourced service contracts of the Department in the coming 3 years is as follows:

Year	2021-22	2022-23	2023-24
Number of expiring outsourced service contracts	67	58	35

**Number of non-skilled workers engaged by outsourced cleansing service contractors  
and the committed wages**  
(as at 31.12.2020)

District	Number of contracts	Number of non-skilled workers <sup>Note 1</sup>	Average monthly wages committed (\$)
Central and Western	7	1 042	12,191
Eastern	6	674	10,161
Islands	3	402	12,235
Kowloon City	5	691	11,002
Kwai Tsing	4	505	12,774
Kwun Tong	6	603	11,827
North	4	648	11,941
Sai Kung	7	531	12,654
Sha Tin	6	569	12,662
Sham Shui Po	5	670	10,354
Southern	4	391	11,938
Tai Po	7	483	12,635
Tsuen Wan	4	494	10,911
Tuen Mun	5	408	10,978
Wan Chai	5	541	11,260
Wong Tai Sin	5	416	12,167
Yau Tsim Mong	11	1 009	13,016
Yuen Long	7	866	12,904
Cross-District	19	751	11,016
<b>Total</b>	<b>120</b>	<b>11 694</b>	

Note 1: The number of non-skilled workers is calculated based on the functional posts stipulated in the contract.

**Number of non-skilled workers engaged by outsourced security guard service  
contractors and the committed wages**  
(as at 31.12.2020)

District	Number of contracts	Number of security guards <sup>Note 2</sup>	Average monthly wages committed (\$)
Central and Western	1	26	10,044
Eastern	2	26	9,634
Kowloon City	1	12	10,044
North	2	45	9,322
Sham Shui Po	1	11	9,300
Southern	2	11	11,167
Tai Po	1	30	9,300
Tsuen Wan	1	7	9,300
Wan Chai	1	7	9,300
Yau Tsim Mong	2	23	9,879
Yuen Long	0 <sup>Note 3</sup>	4 <sup>Note 3</sup>	18,120
Cross-District	9	311	10,693
<b>Total</b>	<b>23</b>	<b>513</b>	

Note 2: The number of security guards is calculated based on the functional posts stipulated in the contract.

Note 3: The service contract involving the 4 security guards is a contract involving cleansing workers and security guards. It has been included in the number of contracts of Yuen Long District set out in Annex 1.

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