

CONTROLLING OFFICER'S REPLY

EEB(F)151

(Question Serial No. 3549)

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (-) Not specified

Programme: (2) Environmental Hygiene and Related Services

Controlling Officer: Director of Food and Environmental Hygiene (Ms Irene YOUNG)

Director of Bureau: Secretary for Environment and Ecology

Question:

Regarding the work to expedite the refurbishment or facelifting projects of public toilets under the Enhanced Public Toilet Refurbishment Programme (Enhanced PTRP), please advise this Committee of the following:

- (a) What is the percentage of refurbished public toilets out of the total number of public toilets in the territory?
- (b) What are the progress and expected completion dates of the refurbishment or facelifting projects for public toilets under the Enhanced PTRP in the past 3 years?
- (c) Smart elements have been introduced to some public toilets under refurbishment, for example, the public are allowed to evaluate the facilities. What are the statistics on the relevant evaluations?

Asked by: Hon CHENG Wing-shun, Vincent (LegCo internal reference no.: 47)

Reply:

- (a) Since 2019-20, the Food and Environmental Hygiene Department (FEHD) has actively taken forward the Enhanced Public Toilet Refurbishment Programme (Enhanced PTRP). As at 31 December 2023, full refurbishment or facelifting projects for over 250 public toilets have been rolled out as scheduled. Works for 136 public toilets have been completed.

FEHD has also planned ahead for the next stage of work by streamlining and compressing the preliminary work flow where feasible. Besides, technologies such as Modular Integrated Construction and Design for Manufacture and Assembly that can shorten the project time have been adopted as far as practicable, with an aim to progressively commence the relevant works for the remaining 430 or so public toilets yet to be fully refurbished or facelifted in the territory in 2024-2028.

Taking into account some 110 public toilets which have been fully refurbished before the commencement of the Enhanced PTRP, the public toilets which have been fully refurbished or facelifted account for about 30% of the total number of public toilets in the territory.

- (b) In the past 3 years (i.e. 2021-22 to 2023-24), refurbishment or facelifting projects for 168 public toilets were rolled out. Some of these projects adopted Modular Integrated Construction and Design for Manufacture and Assembly to shorten the time for works implementation. The details are set out at **Annex**.

- (c) FEHD has actively leveraged technologies to enhance the public toilet service and has, in collaboration with the Electrical and Mechanical Services Department (EMSD), installed the Smart Public Toilet System in 14 public toilets to collect the daily operation data of public toilets for better service quality. The system is equipped with various types of sensing devices for real-time monitoring of the utilisation of public toilets, environmental parameters, the usage of consumables and the operational status of electrical and mechanical equipment. It will transfer the real-time data to the backend computer system through the Internet of Things technology and immediately notify toilet attendants or service contractors of common operation issues (such as malfunctioning of hand dryers, running out of soap and toilet paper, etc.) to be followed up according to the pre-set alerting functions. In addition, a user feedback system is installed in 13 smart public toilets to collect information on users' satisfaction with the public toilet service. In 2023, over 28 000 responses were received from the user feedback system of these 13 smart public toilets. More than 70% of the users indicated satisfaction with the public toilet service.

**Table 1: List of 51 public toilets
under the Enhanced PTRP in 2021-22
(as at 31 December 2023)**

(A) 19 full refurbishment projects

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
1.	Middle Bay Public Toilet	Southern	Completed on 29 September 2023
2.	Cheung Chau Peak Road Public Toilet cum Bathhouse	Islands	From August 2024 to May 2025
3.	Ngong Ping Road Public Toilet	Islands	From September 2024 to June 2025
4.	Peng Chau Wing On Side Street Public Toilet cum Bathhouse	Islands	From July 2024 to April 2025
5.	Round Table III Village Public Toilet	Islands	From April 2024 to October 2024
6.	Tong Fuk Village Public Toilet (Lower)	Islands	From June 2024 to May 2025
7.	Fung Cheung Road Public Toilet	Yuen Long	From April 2024 to November 2024
8.	Hang Mei Tsuen Public Toilet	Yuen Long	From June 2024 to May 2025
9.	Lok Ma Chau Public Transport Interchange Public Toilet	Yuen Long	From May 2024 to April 2025
10.	Pok Wai Tsuen Public Toilet	Yuen Long	Completed on 19 June 2023
11.	Shap Pat Heung Choi Uk Tsuen Public Toilet	Yuen Long	From June 2023 to January 2024
12.	Fanling Wai (South) Public Toilet	North	From September 2023 to March 2024
13.	Sheung Shui Tung Hing Road Carpark Public Toilet	North	Completed on 25 November 2023
14.	Sheung Shui Tung Hing Road Public Toilet	North	From March 2024 to November 2024
15.	Shung Him Tong Public Toilet	North	From March 2024 to November 2024
16.	Wo Hop Shek Tsuen Public Toilet	North	From March 2023 to January 2024

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
17.	Nai Chung Pier Public Toilet	Tai Po	To be confirmed
18.	Pak Shing Street Public Toilet cum Bathhouse	Tai Po	From August 2024 to July 2025
19.	Tai Po Market MTR Station Public Toilet	Tai Po	From June 2024 to February 2025

(B) 32 facelifting projects

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
1.	Glenealy Public Toilet	Central & Western	Completed on 14 July 2023
2.	Wu Nam Street Public Toilet	Southern	Completed on 10 March 2022
3.	Chung Hau Village Public Toilet	Islands	Completed on 5 January 2022
4.	Tung Chung Hau Wong Temple Public Toilet	Islands	Completed on 31 March 2022
5.	Lutheran Village Public Toilet	Kwai Tsing	Completed on 1 September 2022
6.	Sheung Yat Tsuen Public Toilet	Kwai Tsing	Completed on 13 June 2023
7.	Kwong Pan Tin Village Public Toilet	Tsuen Wan	Completed on 26 January 2022
8.	Pak Tin Pa San Tsuen Public Toilet	Tsuen Wan	Completed on 27 September 2022
9.	Hung Cheung Road Public Toilet	Tuen Mun	Completed on 31 March 2022
10.	San Hing Tsuen Public Toilet	Tuen Mun	Completed on 8 December 2021
11.	Fung Kut Heung Public Toilet	Yuen Long	Completed on 4 July 2022
12.	Shui Mei Tsuen Public Toilet	Yuen Long	Completed on 24 May 2022
13.	Small Traders New Village Public Toilet	Yuen Long	Completed on 24 May 2022
14.	Tan Kwai Tsuen Road Public Toilet	Yuen Long	Completed on 19 August 2022
15.	Tin Shui Wai Town Centre Public Transport Interchange Public Toilet	Yuen Long	Completed on 28 July 2022
16.	Tsang Uk Tsuen Public Toilet	Yuen Long	Completed on 4 July 2022
17.	Kat O Island Public Toilet	North	From May 2023 to February 2024
18.	Luen Cheong Street Public Toilet	North	Completed on 1 August 2022
19.	Ma Wat Tsuen Public Toilet	North	To be confirmed

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
20.	Nam Chung Public Toilet	North	Completed on 19 November 2021
21.	Chung Shun Lane Public Toilet	Tai Po	Completed on 31 January 2022
22.	Hang Ha Po Public Toilet	Tai Po	Completed on 11 January 2022
23.	Hoi Ha Public Toilet	Tai Po	Completed on 13 March 2023
24.	Pak Sha O Public Toilet	Tai Po	Completed on 16 December 2021
25.	Sam Mun Tsai Village (North) Public Toilet	Tai Po	Completed on 31 January 2022
26.	Sam Mun Tsai Village (South) Public Toilet	Tai Po	Completed on 6 December 2022
27.	Yung Shue O Public Toilet	Tai Po	Completed on 3 November 2021
28.	Ham Tin Public Toilet	Sai Kung	From October 2023 to July 2024
29.	Hiram's Highway (Nam Wai) Public Toilet	Sai Kung	Completed on 27 January 2022
30.	Tai Chung Hau Public Toilet	Sai Kung	Completed on 23 November 2022
31.	Tsam Chuk Wan Public Toilet	Sai Kung	Completed on 25 April 2023
32.	Tso Wo Hang Public Toilet	Sai Kung	Completed on 23 December 2021

**Table 2: List of 55 public toilets
under the Enhanced PTRP in 2022-23
(as at 31 December 2023)**

(A) 19 full refurbishment projects

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
1.	Robinson Road Public Toilet	Central & Western	From November 2023 to May 2024
2.	Pokfulam Village Public Toilet (Block A)	Southern	From October 2023 to July 2024
3.	Sheung Ling Pei Public Toilet	Islands	From February 2024 to October 2024
4.	Wang Yip Street South Public Toilet	Yuen Long	From September 2024 to May 2025
5.	Sheung Tsuen Koo Miu Public Toilet	Yuen Long	From the third quarter of 2024 to the second quarter of 2025
6.	Ha Pak Nai Public Toilet	Yuen Long	From September 2024 to March 2025
7.	Kam Tin Shi Public Toilet	Yuen Long	From April 2024 to October 2024
8.	Tsz Tong Tsuen Public Toilet	Yuen Long	From June 2024 to January 2025
9.	Tsing Lung Tsuen Public Toilet	Yuen Long	From April 2024 to December 2024
10.	Shui Bin Tsuen Public Toilet	Yuen Long	From September 2024 to March 2025
11.	Pak Hok Chau Public Toilet	Yuen Long	From February 2024 to September 2024
12.	Ping Shan Fung Chi Tsuen Public Toilet	Yuen Long	From March 2024 to November 2024
13.	Pat Heung Sheung Tsuen Wing Hing Wai Public Toilet	Yuen Long	From June 2024 to November 2024
14.	Lau Fau Shan San Hing Tsuen Public Toilet	Yuen Long	From June 2024 to February 2025
15.	Fuk Hing Lane, San Tin Public Toilet	Yuen Long	From July 2024 to December 2024
16.	Tam Shui Hang Village Public Toilet	North	To be confirmed
17.	Wing Ning Wai Public Toilet	North	From April 2024 to December 2024

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
18.	CARE Village West Public Toilet	Tai Po	To be confirmed
19.	Second Street Public Bathhouse	Central & Western	From October 2026 to November 2027

(B) 31 facelifting projects

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
1.	Tong Shui Road Public Toilet	Eastern	To be confirmed
2.	Tung Wan Tau Public Toilet	Islands	Completed on 27 April 2023
3.	Pui O Lo Wai Tsuen Public Toilet	Islands	Completed on 24 March 2023
4.	Lutheran 1st Village Public Toilet	Islands	Completed on 11 November 2022
5.	Tai Kwai Wan Public Toilet	Islands	Completed on 15 December 2022
6.	Wai Tsai Street Public Toilet	Islands	Completed on 30 December 2022
7.	Hung Hom Complex Public Toilet	Kowloon City	Completed on 21 July 2023
8.	Kam Tin Yuen Kong Tsuen Public Toilet	Yuen Long	From March 2024 to July 2024
9.	Wang Toi Shan Shan Tsuen Public Toilet	Yuen Long	Completed on 6 December 2023
10.	Tan Kwai Tsuen (Ying Yin School) Public Toilet	Yuen Long	Completed on 21 March 2023
11.	Yeung Uk Tsuen Public Toilet	Yuen Long	From April 2023 to January 2024
12.	Chung Hau Village Public Toilet	Yuen Long	Completed on 21 May 2023
13.	Mai Po Lung Public Toilet	Yuen Long	Completed on 16 October 2023
14.	Pat Heung Lo Uk Tsuen Public Toilet	Yuen Long	From July 2023 to January 2024
15.	Sheung Tsuen Public Toilet	Yuen Long	Completed on 30 June 2023
16.	Mai Po Tsuen Public Toilet	Yuen Long	From November 2023 to April 2024
17.	Tai Sang Wai (3) Public Toilet	Yuen Long	Completed on 5 October 2023
18.	Wong Uk Tsuen Public Toilet	Yuen Long	Completed on 31 October 2023
19.	San Wai (Shi Wang Study Hall) Public Toilet	Yuen Long	Completed on 17 May 2023

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
20.	Lo Wai Public Toilet	North	To be confirmed
21.	Yin Kong Public Toilet (1)	North	Completed on 13 October 2023
22.	Tsz Tong Tsuen Public Toilet	North	Completed on 20 January 2023
23.	Yin Kong Public Toilet (2)	North	Completed on 20 January 2023
24.	Ying Pun Ha Tsuen Public Toilet	North	Completed on 11 January 2023
25.	Liu Pok Tsuen (North) Public Toilet	North	To be confirmed
26.	Po Sam Pai Public Toilet	Tai Po	Completed on 11 September 2023
27.	Ko Tong Ha Yeung Public Toilet	Sai Kung	Completed on 6 January 2023
28.	Pik Uk Public Toilet	Sai Kung	Completed on 31 March 2023
29.	Nam Wai Public Toilet	Sai Kung	Completed on 13 September 2023
30.	Sun On Tsuen Public Toilet	Sai Kung	Completed on 4 August 2023
31.	Tong Fuk Camp Site Public Toilet	Islands	To be confirmed

(C) 5 projects adopting Modular Integrated Construction and Design for Manufacture and Assembly

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
1.	Ha Pak Nai Tsuen, Lau Fau Shan Public Toilet	Yuen Long	To be confirmed
2.	Ngau Tam Mei East Public Toilet	Yuen Long	To be confirmed
3.	Ma Mei Ha Public Toilet	North	To be confirmed
4.	Ma Tso Lung Shun Yee Tsuen (1) Public Toilet	North	To be confirmed
5.	Tai Po Tin (1) Public Toilet	North	To be confirmed

**Table 3: List of 62 public toilets
under the Enhanced PTRP in 2023-24
(as at 31 December 2023)**

(A) 19 full refurbishment projects

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
1.	Ap Lei Chau Municipal Services Building Public Toilet	Southern	To be confirmed
2.	Lee Lok Street Public Toilet	Southern	From September 2024 to April 2025
3.	Pokfulam Village Public Toilet (Block D)	Southern	To be confirmed
4.	San Hing Back Street Public Toilet	Islands	To be confirmed
5.	Shek Tsai Po Street (Near Ferry Pier) Public Toilet	Islands	To be confirmed
6.	Liu To Village Public Toilet	Kwai Tsing	From September 2024 to April 2025
7.	So Kwun Wat Lee Uk Tsuen Public Toilet	Tuen Mun	To be confirmed
8.	Tuen Tsz Wai Lam Tei Vegetable Market Office Public Toilet	Tuen Mun	To be confirmed
9.	Wu Shan Road Public Toilet	Tuen Mun	To be confirmed
10.	Lau Fau Shan Roundabout Public Toilet	Yuen Long	From September 2024 to April 2025
11.	Wang Yip Street Public Toilet	Yuen Long	To be confirmed
12.	Che Ping Street Public Toilet cum Bathhouse	North	To be confirmed
13.	Sheung Shui Wai Sheung Pak Tsuen Public Toilet	North	To be confirmed
14.	San Uk Tsai Village Public Toilet	Tai Po	To be confirmed
15.	Tai Po Centre Public Toilet	Tai Po	To be confirmed
16.	Tai Po Old Market Public Toilet	Tai Po	To be confirmed
17.	Ma On Shan Village Hilltop Public Toilet	Sha Tin	From September 2024 to April 2025

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
18.	Po Toi O Public Toilet	Sai Kung	To be confirmed
19.	Sai Chuen Road Public Toilet	Sham Shui Po	To be confirmed

(B) 31 facelifting projects

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
1.	Tsz Tin Tsuen Public Toilet (beside RCP)	Tuen Mun	To be confirmed
2.	Tuen Tsz Wai Public Toilet	Tuen Mun	From August 2023 to February 2024
3.	Kau Nam Street Public Toilet	Yuen Long	From September 2024 to December 2024
4.	Lam Hau Pok Public Toilet	Yuen Long	From April 2024 to July 2024
5.	Lam Hau Tsuen Public Toilet	Yuen Long	To be confirmed
6.	Ma Tin Tsuen Public Toilet	Yuen Long	To be confirmed
7.	Ngau Hom Tsuen Public Toilet	Yuen Long	From May 2024 to October 2024
8.	Pak Sha Tsuen Public Toilet	Yuen Long	To be confirmed
9.	Pat Heung Tin Sum Tsuen Public Toilet	Yuen Long	From March 2024 to July 2024
10.	Ping Shan Hung Uk Tsuen Public Toilet	Yuen Long	From April 2024 to September 2024
11.	Ping Shan Tong Fong Tsuen Public Toilet	Yuen Long	To be confirmed
12.	San Tin Fan Tin Tsuen (2) Public Toilet	Yuen Long	From April 2024 to July 2024
13.	Sheung Cheung Wai Public Toilet	Yuen Long	From March 2024 to July 2024
14.	Tai Shu Ha Public Toilet	Yuen Long	From March 2024 to July 2024
15.	Tai Tong Kuk Public Toilet	Yuen Long	To be confirmed
16.	Tai Tong Road Nam Hang Pai Public Toilet	Yuen Long	From September 2023 to February 2024
17.	Tai Tseng Wai Public Toilet	Yuen Long	From September 2023 to February 2024
18.	Tai Wai Tsuen Public Toilet	Yuen Long	From March 2024 to July 2024
19.	Tin Liu Village Public Toilet	Yuen Long	To be confirmed

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
20.	Tung Tau Tsuen (2) Public Toilet	Yuen Long	From March 2024 to July 2024
21.	Ying Lung Wai Public Toilet	Yuen Long	From March 2024 to July 2024
22.	Fu Tei Au Public Toilet	North	From September 2023 to January 2024
23.	Ho Sheung Heung San Tsuen Public Toilet	North	Completed on 10 November 2023
24.	Kam Tsin (South) Public Toilet	North	Completed on 3 November 2023
25.	Lin Tong Mei (Residential Area) Public Toilet	North	Completed on 24 November 2023
26.	Lin Tong Mei Public Toilet	North	To be confirmed
27.	San Uk Tsuen Public Toilet	North	From April 2024 to August 2024
28.	Tan Chuk Hang Public Toilet	North	To be confirmed
29.	Tong Hang Tsuen Public Toilet	North	Completed on 21 December 2023
30.	CARE Village East Public Toilet	Tai Po	From June 2023 to June 2024
31.	Lau Fau Shan Sha Kiu Tsuen Sheung Wan Public Toilet	Yuen Long	From May 2024 to September 2024

(C) 12 projects adopting Modular Integrated Construction and Design for Manufacture and Assembly

Serial no.	Name of public toilet	District	Tentative/actual commencement and completion dates
1.	Ha Tsuen Shi VMO Public Toilet	Yuen Long	To be confirmed
2.	Ha Tsuen Tseung Kong Wai Public Toilet	Yuen Long	To be confirmed
3.	Hong Mei Tsuen Public Toilet	Yuen Long	To be confirmed
4.	Lau Fau Shan Pak Nai near VMO Public Toilet	Yuen Long	To be confirmed
5.	Shek Po Tsuen Public Toilet	Yuen Long	To be confirmed
6.	Shek Wu Wai Public Toilet	Yuen Long	To be confirmed
7.	Small Traders New Village (1) Public Toilet	Yuen Long	To be confirmed
8.	Tai Shu Ha Road West Shung Ching San Tsuen Public Toilet	Yuen Long	To be confirmed
9.	Wong Nai Tun (2) Public Toilet	Yuen Long	To be confirmed
10.	Hang Tau Road Public Toilet	North	From September 2024 to June 2025
11.	Nam Wa Po Public Toilet	Tai Po	To be confirmed
12.	Tai Wo Village Public Toilet	Tai Po	To be confirmed

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