

CONTROLLING OFFICER'S REPLY

S-EEB(F)002

(Question Serial No. S015)

Head: (49) Food and Environmental Hygiene Department

Subhead (No. & title): (-) Not specified

Programme: (2) Environmental Hygiene and Related Services

Controlling Officer: Director of Food and Environmental Hygiene (Ms Irene YOUNG)

Director of Bureau: Secretary for Environment and Ecology

Question:

Follow-up question to Reply Serial No. EEB(F)054:

1. What was the accumulated number of water seepage cases in buildings yet to be completed by the Joint Office as at the end of 2023?
2. What are the reasons for the difference between the number of cases received and the total number of cases handled in each of the past 3 years?

Asked by: Hon TSE Wai-chuen, Tony

Reply:

1. The number of cases yet to be completed by the Joint Office (JO), which is set up by the Food and Environmental Hygiene Department and the Buildings Department for the investigation of water seepage cases in buildings, was 12 407 as at the end of 2023.
2. JO handles each and every case it receives. However, not all cases received can be completed within the same year, in particular those received at the end of a year which will probably not be completed until the next year. The progress of JO's investigation also depends on the complexity of the case and whether the owners or occupants are cooperative. As the number of cases completed by JO each year includes those received within that year and in the previous years, it cannot be directly compared with the number of cases received in the same year.

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